

Investor complaints - Systematix Shares and Stocks (India) Limited as a Depository Participant

Data for every month ending : February 2024								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Depository	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

*Should include complaints of previous months resolved in the current month, if any. **Should include total complaints pending as on the last day of the month, if any. ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month. days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints					
Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending
1	April 2023	Nil	1	1	Nil
2	May 2023	Nil	Nil	Nil	Nil
3	June 2023	Nil	Nil	Nil	Nil
4	July 2023	Nil	1	1	Nil
5	August 2023	Nil	Nil	Nil	Nil
6	September 2023	Nil	Nil	Nil	Nil
7	October 2023	Nil	Nil	Nil	Nil
8	November 2023	Nil	1	1	Nil
9	December 2023	Nil	1	1	Nil
10	January 2024	Nil	5	5	Nil
11	February 2024	Nil	Nil	Nil	Nil

Trend of annual disposal of complaints					
Sr. No	Year	Carried forward from previous month	Received	Resolved*	Pending
1	2019-2020	Nil	1	1	Nil
2	2020-2021	Nil	Nil	Nil	Nil
3	2021-2022	Nil	2	2	Nil
4	2022-2023	Nil	2	2	Nil
5	2023-2024	Nil	9	9	Nil
	Grand Total	Nil	14	14	Nil